How Can HR in the Cloud Help Provide a Better Experience for Diners Across the United States?

Supporting 40,000 staff dedicated to one of the largest restaurant operators in the country

NPC International is based in Pittsburg, Kansas, and is the largest franchisee of Pizza Hut and Wendy's restaurants in the world. With people as its greatest asset, the company's HR division recognized that challenges posed by enterprise legacy systems including maintenance delays and downtime had the potential to stifle growth. For its next major upgrade, NPC needed to optimize payroll operations, increase internal efficiencies, and enable a **more strategic approach to HR**, leading to happy staff and, ultimately, happy customers too.

SAP SuccessFactors

HR FOCALPOINT

THE BEST RUN SAP

NPC's cloud migration transformed its HR strategy, enabling staff to focus on offering customers a great dining experience.

With support from implementation partner HR Focal Point, NPC adopted SAP® SuccessFactors® solutions, SAP Concur® solutions, and SAP S/4HANA® and could:

- Benefit from the value and affordability of HR Focal Point's partner-managed cloud and managed support services approach
- Realize genuine peace of mind through working with an experienced and flexible partner
- Improve application and system scalability while continuously enhancing functionality
- Deliver faster and better-quality end-user support resolutions
- Reduce system and technical support needs while increasing efficiency and productivity
- Open a talent road map to create value-added process improvements
- Go paperless while dramatically reducing downtime, making the organization more agile
- Make use of the cloud benefits and open enrollment service from HR Focal Point

"With SAP solutions, we are now able to adapt to change much more quickly and provide a **world-class employee experience** that enables self-services, a renewed focus on personal development, and easy access to accurate HR data."

Mike Woods, CIO, NPC International

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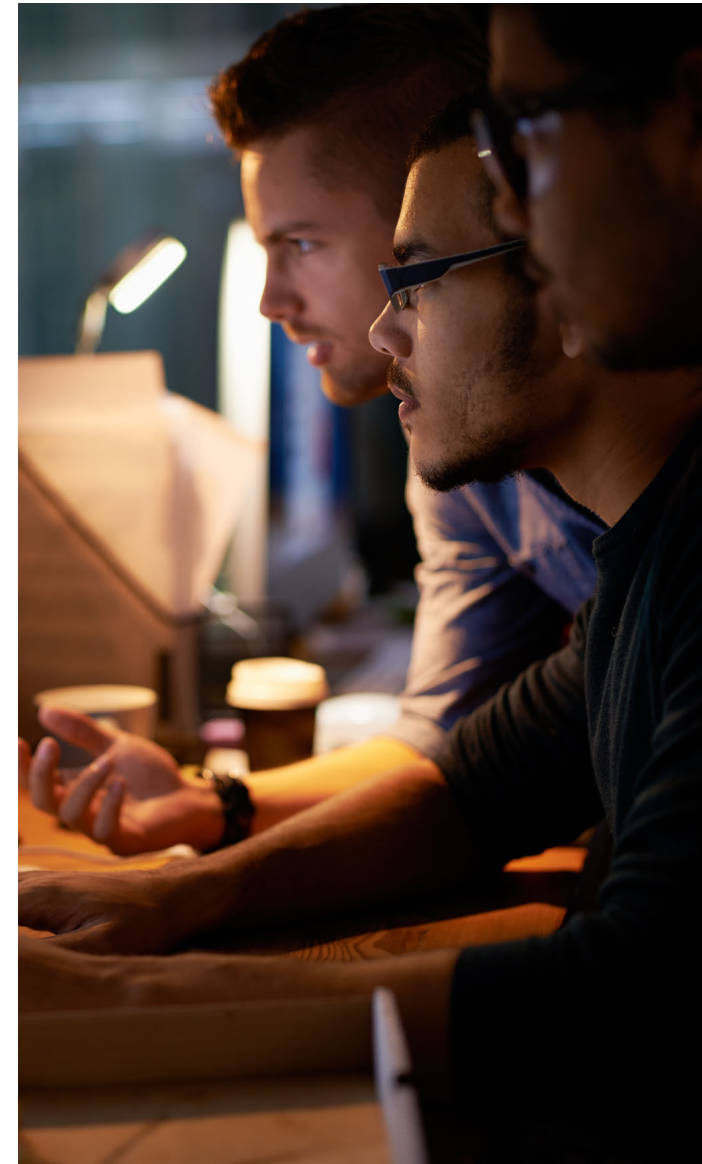
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Featured Solutions and Services

NPC International migrated its entire **on-premise SAP® software environment** to the cloud and transformed its HR strategy with the following:

- SAP SuccessFactors® Employee Central
- SAP SuccessFactors Employee Central Payroll
- SAP SuccessFactors Compensation
- SAP SuccessFactors Performance & Goals
- SAP SuccessFactors Succession & Development
- SAP Best Practices package for SAP SuccessFactors Succession & Development
- SAP Best Practices package for SAP SuccessFactors Employee Central integration with SAP ERP HCM Payroll
- SAP Best Practices package for SAP SuccessFactors Compensation
- SAP S/4HANA®
- SAP Concur® solutions

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